

Customer Service

___ Is there an authentic exchange extended to all guests upon entrance and exit?

___ Do staff members appear to be positive and approachable?

Comments: _____

Presentation

Safety

Signs

f M H

_____ nd

Electronic

- ___ Are digital displays, such as screens or monitors, in working order and displaying relevant information?
- ___ Is the sound system providing clear and pleasant background music without disruptions?
- ___ Are charging stations or outlets available for guests to charge electronic devices?

Comments:

Storage/Supplies

Are restrooms equipped with all necessary supplies such as toilet paper, soap, and hand towels??

- ___ Can guests easily report any concerns or issues related to restroom cleanliness and supplies?
- ___ Are accessible dry storage shelves well-organized with clearly labeled items?
- ___ Are cleaning supplies stored in a designated area?
- ___ Are storage containers and bins clean and in good condition?
- ___ Is the storage room free from any signs of pests or infestation?
- ___ Is there a system in place for managing inventory and restocking items as needed?

Comments:

FOR INFORMATION


